

# APOLLO THEATER CHICAGO

## Policies for November 1, 2021 - January 2, 2022

As we prepare to open at full capacity with *Love Actually? The Unauthorized Musical Parody* we will be following protocols based on the information provided by public health experts and in alignment with Chicago's performing arts sector. We encourage you to confirm current protocols prior to attending a show at the Apollo Theater. All policies are subject to change based on ever-evolving guidance from the City of Chicago, State of Illinois and the CDC.

We anticipate maintaining these protocols through the first half of 2022 (or until such time that prevailing medical guidance allows for a relaxation of certain policies).

### **VACCINATIONS:**

All Apollo Theater patrons, ages 12 and older, must be fully vaccinated and will be required to provide proof of an FDA authorized and approved vaccination.\* The performance date of your choice MUST be at least 14 days after receiving the 2nd dose of a two-dose COVID-19 vaccine, or at least 14 days after a single-dose vaccine to be considered 'fully vaccinated'.

Proof of vaccination and photo IDs will be checked at the door. Please bring either the physical copy of your vaccination card or be prepared to show vaccination status with your smartphone.

The Apollo Theater will ONLY accept proof through the following smartphone apps:

MyChart App ([Apple](#) or [Google](#))

Health App for iPhone

Any Health Organization app linked to/approved by MyChart.

If you are unsure if we accept your health organization's app, reach out to [boxoffice@apollochicago.com](mailto:boxoffice@apollochicago.com), with the subject line "My Health Organization's App", at least 12 hours prior to attending a show, to see if we accept your app.

### **PHOTO IDENTIFICATION:**

Adults 18 and older must use a government-issued photo ID at the door check. Patrons between the ages 12 and 17 may use a government-issued photo ID or school photo ID.

### **CHILDREN UNDER 12 YEARS OLD:**

Guests under 12 years of age must be accompanied by an adult who meets the above vaccination and ID requirements, **and they must** provide proof of a negative COVID-19 PCR test taken within 72 hours of the performance start time, or a negative COVID-19 antigen test taken within 6 hours of the performance start time.

As vaccines become available for 5 to 11 year olds, policies regarding children under 12 will be based on prevailing medical guidance at the time of the performance. Please check back regularly to see if your child requires a test or vaccination to enter the Apollo.

**Apollo Staff will also be adhering to the above policies for the health and safety of all theater goers! The Apollo Theater reserves the right to deny admittance to any patron who does not comply with these guidelines.**

**MASKS:**

Regardless of vaccination status ALL patrons (including Apollo staff) will be required to wear masks while inside the building including inside the theater. Social distancing need not be enforced due to the above guidelines which allow The Apollo to operate at full capacity.

**SANITIZATION:**

Hand sanitizer will be readily available for use at your discretion around the lobby. The Apollo Theater has also implemented cleaning and sanitization procedures to be enacted between performances in accordance with CDC recommendations. Surfaces and high touch areas will be wiped down regularly with disinfecting wipes or spray.

**AIR FLOW AND FILTRATION:**

New HVAC units were installed at the Apollo within the last 4 years, and they are outfitted with MERV-13 air filters, the industry standard for removing the most viral particulate from the air. They are always running and moving air throughout the lobby, auditorium, and office spaces.

**CONCESSIONS:**

The bar will be open one hour prior to all performances. At this time we ask for all food and beverages to be consumed only while in the lobby, and to refrain from bringing concession items into the theater.

**EXCHANGE POLICY:**

Flexible exchange options will be available for patrons who feel unwell, test positive for COVID, or have been exposed to COVID-19 in the 14 days before their scheduled performance. Please call The Apollo Theater box office to discuss your options!

**RISK ASSUMPTION:**

All patrons understand that there is a risk of exposure to COVID-19 in any public place where people are present. Those purchasing tickets and attending Apollo Theater production voluntarily assume all risks related to exposure to COVID-19.

*\* FDA authorized and approved vaccines in the United States are Pfizer-BioNTech, Moderna, and Johnson & Johnson/Janssen.*